

MAY-14-2009 THU 08:58 AM Hotel Del Coronado

FAX NO. 6195228262

P. 01

Hewlett-Packard Company  
Intellectual Property Administration  
11445 Compaq Center Drive West  
Houston TX 77707

Attorney Docket 200309365-1

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MAY 14 2009

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
Attorney Docket Number 200309365-1

In re Application of:  
Sherif Yacoub

Serial No.: 10/699,264

Filing Date: October 30, 2003

Examiner: Phan, Joseph T.

Title: System and Method for Call Center  
Dialog Management

Confirmation No.: 2032

Art Unit No. 2614

VIA FACSIMILE

MAIL STOP APPEAL BRIEF - PATENTS  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RESPONSE TO NOTIFICATION OF NON-COMPLIANT APPEAL BRIEF

Dear Madam:

The Grounds of Rejection on Appeal have been revised to be consistent with the Final Action dated July 11, 2008. The revisions have been made in accordance with suggestions provided by Patent Appeals Center Specialist during a telephone conference on May 13, 2009.

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**(6) Grounds of Rejection to be Reviewed on Appeal**

Claims 18 and 19 stand rejected under 35 U.S.C. § 101(a) as being directed to non-statutory subject matter and the claims 1-16 and 18-22 stand rejected under 35 U.S.C. § 102(e) as being unanticipated by Comerford et al. (US Patent No. 6,748,361) in the Final Action. Claims 10-16, 19 and 21 are appealed.

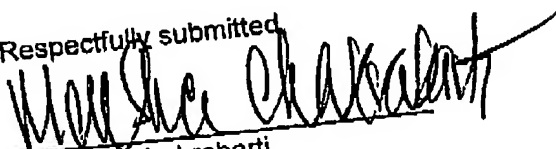
(a) Whether claim 19 is unpatentable under 35 U.S.C. § 101(a) as being directed to non-statutory subject matter.

(b) Whether claims 10-16, 19 and 21 are unpatentable under 35 U.S.C. § 102(e) as being anticipated by Comerford et al. (US Patent No. 6,748,361).

Dated: May 14, 2009

Respectfully submitted

By:

  
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